

# SHEFFIELD CITY COUNCIL

## POLICY COMMITTEE DECISION RECORD

The following decisions were taken on Wednesday 16 November 2022 by the Adult Health and Social Care Policy Committee.

### Item No

#### **8. ENDORSE ADULT SOCIAL CARE, CARE GOVERNANCE UPDATE AND QUALITY MATTERS FRAMEWORK**

- 8.1 The Committee considered a report of the Director of Adult Health and Social Care presented by Janet Kerr, Chief Social Work Officer, and Liam Duggan, Assistant Director Governance and Inclusion. The report provided the Committee with an update on progress made in implementing the Adult Health and Social Care Governance framework, approved at the Adult Health and Social Care Policy Committee on the 15<sup>th</sup> June 2022.

The Committee was asked to endorse a Quality Matters Practice Framework which sought to assess how quality and strength-based practice was embedded across adult social care services.

- 8.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-

Notes the progress made in relation to implementing the Adult Social Care Governance Framework approved at Committee on 15<sup>th</sup> June 2022.

Approves Annual Cycle of Care Governance Assurance Reporting to Committee.

Approves the Adult Social Care Quality Matters Practice Framework

Requests that the Director of Adult Health and Social Care reviews and refreshes the Quality Matters Practice Framework on a 3 yearly cycle for subsequent consideration by the Committee.

- 8.3 **Reasons for Decision**

The recommended option will deliver the following outcomes:-

The Adult Social Care, Care Governance Strategy, Quality Matters Practice Framework and Practice Quality Standards set out a framework focused around the quality of our supports and how we are delivering citizen-focused, personalised care and support which feels right and good from the point of view of people themselves and our communities.

It's aimed that this approach will promote a positive learning culture and an annual cycle of assurance and continuous improvement, which can then provide assurance to Committee regards our focus on delivery of excellent quality care and support.

#### 8.4 **Alternatives Considered and Rejected**

##### 8.4.1 **Option One**

Option 'to do nothing' and have no governance or quality matters framework. However, this would not enable delivery upon the Commitment 6 of our Adult Social Care Strategy.

##### 8.4.2 **Option Two**

Delay request for approval and implementation of the framework to enable further learning, benchmarking, and engagement. It is planned that benchmarking, learning and engagement will take place on the frameworks on an ongoing and dynamic basis to ensure it delivers what matters to people of Sheffield and is responsive to changing circumstances.

### 11. **APPROVAL OF NEW TECHNOLOGY ENABLED CARE CONTRACT EXTENSION AND STRATEGY**

11.1 The Committee considered a report of the Director of Adult Health and Social Care, presented by Paul Higginbottom, Service Manager – Commissioning seeking approval of a technology enabled care market shaping statement and highlighting the importance of ensuring the continuity of the Technology Enabled Care (TEC) Monitoring Services, part of the TEC service collaboration with City Wide Care Alarms across Sheffield, by extending the current contract.

11.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-

(a) Noted the 12-month extension to the current Technology Enabled Care Monitoring Service contract as outlined in the report, authorised by the Director of Adult Health and Social Care

(b) Approved the Technology Enabled Care Market Position Statement as a key indicator to the market of the Council's intentions

##### 11.3 **Reasons for Decision**

11.3.1 The current contract for TEC Monitoring Services is due to expire 4 September 2023. There are presently 8190 connections to the service throughout the city, the contract extension enables the continued delivery of Call Monitoring Services.

11.3.2 TEC enables older people to continue to live independently in their own homes and enables delivery of the Adult Social Care Strategy and Transformation Programme. This is a key concept/principle of the service in reducing the admissions to hospital and residential care.

#### 11.4 **Alternatives Considered and Rejected**

11.4.1 The service aims to explore the potential benefits of wider connectivity for TEC services linked to key service areas, such as our Integrated Community Equipment Loan Service. There is also the opportunity to explore links with external services such as NHS 111.

11.4.2 The future option for the delivery of TEC Monitoring Services inhouse will be explored, being mindful of the potential operating costs both from staffing terms and conditions and the capital and revenue implications of the necessary investment in a TEC monitoring system platform.

11.4.3 There is also the option to explore the development of a regional South Yorkshire TEC Monitoring Services Hub, as part of the new Integrated Care System (ICS) bringing together the full range of TEC from a health and social care perspective, such as Telehealth, Tele-Medicine, Assistive Technology and Telecare.

## 12. **ENDORSE ADAPTATIONS, HOUSING AND HEALTH**

12.1 The Committee was asked to consider a report which outlined the demand position of the Adaptations, Health and Housing services following the COVID pandemic.

The report of the Director of Adult Health and Social Care, presented by Die Green, Service Manager and Jo Pass, Assistant Director Ageing Well North, updated the Committee on the impact that had been made through the recovery plan agreed in August 2021. The report also detailed proposed measures to continue the delivery plan for those services.

12.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-

(a) Note the Adult Health & Social Care Equipment and Adaptations performance update.

(b) Endorse the Equipment and Adaptations Delivery Plan at Appendix 2.

(c) Endorse the Adult Health & Social Care Equipment and Adaptation Financial Recovery Actions identified at section 3.2.12.

(d) Requests that the Director of Adult Health & Social Care provides the Committee with updates on progress and outcomes in relation to the performance and financial spend on a six monthly basis.

### 12.3 **Reasons for Decision**

12.3.1 An approved delivery plan gives a structured approach to the promotion of independent living through equipment and adaptations as well as how the service is addressing waiting lists and impact of the pandemic. It will also provide greater accountability and transparency of how will do this.

12.3.2 Asking for regular updates and refreshes of the plan will keep the Committee, wider stakeholders, and the public the ability to hold the Council to account for progress and provide an additional mechanism to input to future development.

### 12.4 **Alternatives Considered and Rejected**

12.4.1 Don't complete a delivery plan for equipment and adaptations performance and financial recovery. This would not provide the assurances required to ensure that we are striving towards a high performing and financially sustainable service.

## 13. **APPROVE FUTURE DESIGN OF ADULT SOCIAL CARE**

13.1 The Committee received a report of the Director of Adult Health and Social Care, presented by Jon Brenner, Head of Social Care Change and Strategy, which provided the Committee with further information on plans to deliver the Adult Health and Social Care Strategy 'Living the Live you Want to Live' through a new operating model and design for adult social care in Sheffield.

13.2 **RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-

(a) Approve the future direction of adult social care operating model, and confirm it aligns with the Committee's strategic direction.

(b) Agree that the Director of Adult Health and Social Care brings a

six-monthly report noting update and progress made with implementation of the model to Committee.

13.3 **Reasons for Decision**

The operating model gives a structured design for the vision, outcomes and commitments set out in the overall strategy. It will also provide greater accountability and transparency of how will do this.

13.4 **Alternatives Considered and Rejected**

13.4.1 **No new operating model** - There is an alternative available to not specifically design a new operating model. However, this would result in a less coherent adult social care system, and would also lack the accountability and transparency of informed decision making required in a democratic organisation.

13.4.2 **A different delivery plan** - The real options for the operating model are around the individual elements, which will be worked through as part of the constituent pieces of work. These will be worked through in different ways, with some of them resulting in their own future reports to the Committee.

14. **ENDORSE BETTER CARE FUND (ADULTS) UPDATE REPORT AND DELIVERY PLAN (COMMITMENT 4, 6 ASC STRATEGY)**

14.1 The Committee considered a report of Director of Adult Health and Social Care and the Director of Commissioning Developments, South Yorkshire Integrated Care Board. The report provided an update on the background and progress to date of the Sheffield Better Care Fund and the ambitions for utilising pooled budgets to support Sheffield Health and Social Care.

The report provided a summary of the integrated care journey.

**14.2 RESOLVED UNANIMOUSLY:**

1. Note the Better Care Fund overview, background, and expenditure.
2. Note the Better Care Fund Plan 2022/ 2023
3. Note the Better Care Fund Annual Report 2021 - 2022
4. Agree that Director of Adult Social Care brings back 6 monthly reports on the implementation of the Better Care Fund Plan 2022/2023 and Hospital Discharge Improvement Activity.

**14.3 Reasons for Decision**

The report aims to provide an overview of the Better Care Fund for Committee attention following on from the Use of Resources report provided to Committee in September 2022.

It's aimed that this approach to the Better Care Fund will promote an annual cycle of assurance and continuous improvement, which can then provide assurance to Committee regards our focus on effective use of the funds.

**14.4 Alternatives Considered and Rejected**

- 14.4.1 The alternative options considered are more or less frequent updates to Committee. However, it is felt that the current proposals provide the right balance enabling oversight but also ensuring that there is progress for the Director of Adult Health and Social Care to Report on.

**16. BUDGET PROPOSALS 2023/24**

- 16.1 The Committee considered a report of the Director of Finance and Commercial Services, providing an update on the progress of the 2023/24 budget process.

**16.2 RESOLVED UNANIMOUSLY:** That the Adult Health and Social Care Policy Committee:-

1. Note the update on the Council's 2023/24 budget position.
2. Endorse the budget proposals set out in Appendix 1

**16.3 Reasons for Decision**

The Council is required by law to set a balanced budget each year. This

report is pursuant to that objective and is in line with the process and timetable agreed by the Strategy and Resources Committee on 31 May 2022 and 5 July 2022.

16.4 **Alternatives Considered and Rejected**

The Council is required to both set a balance budget and to ensure that in-year income and expenditure are balanced. No other alternatives were considered.